



Residential Sales, Leasing, & Management

Katy Property Management

920 S. Fry Rd.
Katy, Tx. 77450
281.398.9844 off.

Comments, Suggestions or Complaints

If you have a comment, suggestions or complaint, we would like to know about it so that we can give you better service as your property management company; we would also like to recognize people that have given you excellent service.

We do ask you to be fair and not use this form for violations pertaining to your rental agreement, such as receiving a notice for non-payment of rent, illegal pets, illegal tenants, etc. Please take into consideration if you or someone else has caused the problem before submitting the complaint.

We love to hear when one of our employees or agents has given you great service. We also welcome suggestions on ways we may be able to improve; and we even welcome complaints. Some of our greatest improvements have been made when someone has brought a complaint to our attention.

Name:

Address:

Phone Number: _____ Email: _____

Describe your comment, suggestion or complaint in detail:

Thank you for your comment, suggestions or complaint.

Office Use Only

Date received: _____

By: _____

Notes: _____

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